

Austin's House is committed to maintaining the privacy of our website visitors and donors and to maintaining the confidentiality of personal information which you provide. As a part of our commitment to safeguarding your privacy we have adopted our online privacy policy below.

## **OUR POLICIES**

### **Data Collection**

We do not collect personally identifiable information from you unless you provide it to us voluntarily, such as by sending an email, registering for an event, or by initiating an online donor transaction. If you send us an email, the information collected may include your email address, text, audio, video and graphic information formats included in the message. If you make a donation or register for an event, we may collect your name, mailing address, telephone number and email address.

We use third party administrators for various functions on our website. To process online donations, we use a company called PayPal. Information collected for this purpose is subject to their Privacy Policy which can be found at <https://www.paypal.com/us/webapps/mpp/ua/privacy-full> . To manage our email newsletter distribution, we use a company called MailChimp. Information collected for this purpose on our behalf is subject to their Privacy Policy which can be found at <https://mailchimp.com/legal/privacy/> .

The personal information you provide is utilized to process your donation or to respond to any information or service requests you may have. Donor anonymity will be respected if requested and where applicable.

We do not make our Donors' personal information available to third-parties (such as marketers, advertisers or other charitable organizations) and we do not send our Donors mailings on behalf of other organizations.

If you provide us with personal information, we may enter that information into our constituent database and contact you in order to:

- Complete voluntary surveys seeking feedback for quality and service improvement purposes
- Deliver the service you have requested
- Supply you with information, including Austin's House news, events and services
- Request voluntary time or monetary contributions to Austin's House

## **Updating or Removing Your Information**

If you would like to update or remove the information you have provided to us, please contact us via email at [info@austinhousenv.org](mailto:info@austinhousenv.org).